



North Carolina Department of Public Safety

Emergency Management

Roy Cooper, Governor
Erik A. Hooks, Secretary

Michael A. Sprayberry, Executive Director

FLOODPLAIN MAPPING, MANAGEMENT, AND INSURANCE CONTACTS

NC FLOODPLAIN MAPPING PROGRAM

<https://flood.nc.gov/ncflood/>

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NC FLOODPLAIN MANAGEMENT BRANCH

<https://flood.nc.gov/ncflood/ncfip.html>

| | | |
|---|-------------------------|----------------|
| Steve Garrett, CFM, State NFIP Coordinator | Steve.Garrett@ncdps.gov | (919) 825-2316 |
| VACANT, NFIP Planner, Central Area | | |
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FEMA REGION IV

<https://www.fema.gov/about/organization/region-4>

Mitigation Division, 3005 Chamblee Tucker Road, Atlanta, GA 30341

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|--|---------------------------------|--------------------|
| Valerie Anderson, Floodplain Management Specialist | valerie.anderson@fema.dhs.gov | (770) 220-5661 |
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| | | FAX (770) 220-5440 |

NFIP BUREAU & STATISTICAL AGENT – Region IV

<https://www.fema.gov/national-flood-insurance-program-bureau-statistical-agent-regional-support-offices>

Information about policies, ratings, coverage, claims, lender and agent workshops, etc.:

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|---|--------------------------------------|----------------|
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NFIP CONSUMER & AGENT INFORMATION

<https://www.fema.gov/flood-insurance> or <http://www.floodsmart.gov>

NFIP Information and NFIP Agent Referral line (888) 435-6637

COMMUNITY RATING SYSTEM

<https://www.fema.gov/flood-insurance/rules-legislation/community-rating-system>

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|---|---------------------------|----------------------------|
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FEMA MAP INFORMATION eXchange (FMIX)

https://floodmaps.fema.gov/fhm/fmx_main.html

Technical assistance, LOMA/LOMR requests - **toll free**

(877) 336-2627 (877-FEMA-MAP)

Flood Insurance Rate Maps and Flood Insurance Studies

<https://msc.fema.gov/portal>

FEMA Map Service Center, P.O. Box 3617 Oakton, VA 22124-9617

(877) 336-2627 FAX (703) 212-4090

Community Status Book – See Current Effective Map column for FIRM Index date

<http://www.fema.gov/cis/NC.pdf>

NFIP PUBLICATIONS & TECHNICAL BULLETINS

<http://www.fema.gov/flood-insurance-library>, <http://www.fema.gov/floodplain-management-publications> and

<https://www.fema.gov/media-library/resources-documents/collections/4>

MAILING ADDRESS

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flood.nc.gov/ncflood



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