



North Carolina Department of Public Safety

Emergency Management

Roy Cooper, Governor
Erik A. Hooks, Secretary

Michael A. Sprayberry, Director

FLOODPLAIN MAPPING, MANAGEMENT, AND INSURANCE CONTACTS

NC FLOODPLAIN MAPPING PROGRAM

<https://flood.nc.gov/ncflood/>

Chris Koltyk, Director	Chris.Koltyk@ncdps.gov	(919) 825-2310
Gary Thompson, PLS, Assistant Director	Gary.Thompson@ncdps.gov	(919) 948-7844
Tonda Shelton, CFM, Program Manager	Tonda.Shelton@ncdps.gov	(919) 825-2345
Tom Langan, PE, CFM, Engineering Supervisor	Tom.Langan@ncdps.gov	(919) 825-2328
Jintao Wen, PhD, PE, NFIP Engineer	Jintao.Wen@ncdps.gov	(919) 825-2317
Scott Gentry, PE, CFM, Engineer	Scott.Gentry@ncdps.gov	(919) 825-2318
Abhijit Patil, PhD, Engineer	Abhijit.Patil@ncdps.gov	(919) 825-2518
Ao Yi, PhD, PE, PMP, CFM, Engineer	Ao.Yi@ncdps.gov	(919) 825-2559
VACANT, Flood Warning Management Engineer		(919) 825-2322
VACANT, Community Development Planner II		(919) 825-2339
Stacey Fuller, CFM, Community Development Planner II	Stacey.Fuller@ncdps.gov	(919) 825-2315
Steve Garrett, CFM, LOMC Manager	Steve.Garrett@ncdps.gov	(919) 825-2316
Dan Madding, GISP, IT Manager for Applications	Daniel.Madding@ncdps.gov	(919) 825-2336
Jamie Hammermann, Database Administrator	Jamie.Hammermann@ncdps.gov	(919) 825-2308
VACANT, GIS Manager		(919) 825-2296
John Lay, GISP, CFM, GIS Analyst	John.Lay@ncdps.gov	(919) 825-2330
Kalpana (Ana) Bastakoti, GIS Analyst	Kalpana.Bastakoti@ncdps.gov	(919) 825-2569

NC FLOODPLAIN MANAGEMENT BRANCH

<https://flood.nc.gov/ncflood/ncfip.html>

Steve Garrett, CFM, State NFIP Coordinator	Steve.Garrett@ncdps.gov	(919) 825-2316
Milton Carpenter, CFM, Planner, Central Area	Milton.Carpenter@ncdps.gov	(919) 825-2302
Terry Foxx, CFM, Planner, Western Branch	Terry.Foxx@ncdps.gov	(828) 228-8526
Eryn Futral, AICP, CFM, CZO, Planner, Eastern Branch	Eryn.Futral@ncdps.gov	(919) 819-1734

FEMA REGION IV

<https://www.fema.gov/about/organization/region-4>

Mitigation Division, 3005 Chamblee Tucker Road, Atlanta, GA 30341

Valerie Anderson, Natural Hazards Program Specialist	valerie.anderson@fema.dhs.gov	(770) 220-5661
Dewana Davis, Insurance Specialist	dewana.davis@fema.dhs.gov	(770) 220-5420
Roy McClure, Community Rating System Specialist	roy.mcclure@fema.dhs.gov	(770) 220-8835
Jason Hunter, CFM, Chief, Floodplain Management & Insurance Branch	jason.hunter@fema.dhs.gov	(770) 220-5414
Kristen Martinenza, P.E., CFM, Cooperating Technical Partners/States	kristen.martinenza@fema.dhs.gov	(770) 220-3174

FAX (770) 220-5440

NFIP BUREAU & STATISTICAL AGENT – Region IV

<https://www.fema.gov/national-flood-insurance-program-bureau-statistical-agent-regional-support-offices>

Information about policies, ratings, coverage, claims, lender and agent workshops, etc.:

David Clukie, ANFI, CFM, NFIP Regional Manager, Region IV	David.Clukie@associates.fema.dhs.gov	(770) 893-1480
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NFIP CONSUMER & AGENT INFORMATION

<https://www.fema.gov/flood-insurance> or <http://www.floodsmart.gov>

NFIP Information and NFIP Agent Referral line		(888) 435-6637
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COMMUNITY RATING SYSTEM

<https://www.fema.gov/flood-insurance/rules-legislation/community-rating-system>

Mandy Todd, AICP, CFM, ISO/CRS Specialist, 1993 Meadowood Lane, Longs, SC 29568	ktodd@verisk.com	Office/FAX: (843) 399-5127
Marlene Jacobs, CFM, ISO/CRS Specialist	marlene.jacobs@verisk.com	Office: (503) 769-3210
Mike Bratcher, CFM, ISO/CRS Specialist, 213 West Broad Street, Beulaville, NC 28518	jbratcher@verisk.com	Office/FAX: (910) 298-2303

FEMA MAP INFORMATION eXchange (FMIX)

https://floodmaps.fema.gov/fhm/fmx_main.html

Technical assistance, LOMA/LOMR requests - **toll free**

(877) 336-2627 (877-FEMA-MAP)

Flood Insurance Rate Maps and Flood Insurance Studies

<https://msc.fema.gov/portal>

FEMA Map Service Center, P.O. Box 3617 Oakton, VA 22124-9617

(877) 336-2627 FAX (703) 212-4090

Community Status Book – See Current Effective Map column for FIRM Index date

<http://www.fema.gov/cis/NC.pdf>

NFIP PUBLICATIONS & TECHNICAL BULLETINS

<http://www.fema.gov/flood-insurance-library>, <http://www.fema.gov/floodplain-management-publications> and

<https://www.fema.gov/media-library/resources-documents/collections/4>

MAILING ADDRESS

4218 Mail Service Center
Raleigh NC 27699-4218
flood.nc.gov/ncflood



OFFICE LOCATION

4105 Reedy Creek Road
Raleigh, NC 27607-3371
Telephone: (919) 825-2341
Fax: (919) 825-0408