



# North Carolina Department of Public Safety

## Emergency Management

Roy Cooper, Governor  
Erik A. Hooks, Secretary

Michael A. Sprayberry, Director

### FLOODPLAIN MAPPING, MANAGEMENT, AND INSURANCE CONTACTS

#### NC FLOODPLAIN MAPPING PROGRAM

<https://flood.nc.gov/ncflood/>

|   |                             |                |
|---|-----------------------------|----------------|
| Chris Koltyk, Director  | Chris.Koltyk@ncdps.gov      | (919) 825-2310 |
| Gary Thompson, PLS, Assistant Director                            | Gary.Thompson@ncdps.gov     | (919) 948-7844 |
| Tonda Shelton, CFM, Program Manager                               | Tonda.Shelton@ncdps.gov     | (919) 825-2345 |
| Tom Langan, PE, CFM, Engineering Supervisor                       | Tom.Langan@ncdps.gov        | (919) 825-2328 |
| Jintao Wen, PhD, PE, NFIP Engineer                                | Jintao.Wen@ncdps.gov        | (919) 825-2317 |
| Dan Brubaker, PE, CFM, Engineer                                   | Dan.Brubaker@ncdps.gov      | (919) 825-2300 |
| Scott Gentry, PE, CFM, Engineer                                   | Scott.Gentry@ncdps.gov      | (919) 825-2318 |
| Ao Yi, PhD, PE, PMP, CFM, Engineer                                | Ao.Yi@ncdps.gov             | (919) 825-2559 |
| David Herlong, Flood Warning Management Engineer                  | David.Herlong@ncdps.gov     | (919) 825-2322 |
| Randy Mundt, AICP, CFM, Community Development Planner III         | Randy.Mundt@ncdps.gov       | (919) 825-2339 |
| Stacey Fuller, CFM, Community Development Planner II              | Stacey.Fuller@ncdps.gov     | (919) 825-2315 |
| Steve Garrett, CFM, LOMC Manager/Community Development Planner II | Steve.Garrett@ncdps.gov     | (919) 825-2316 |
| Hope Morgan, PLS, GISP, CFM, IT Manager for Applications          | Hope.Morgan@ncdps.gov       | (919) 825-2336 |
| Jamie Hammermann, Database Administrator                          | Jamie.Hammermann@ncdps.gov  | (919) 825-2308 |
| Colleen Kiley, GISP, CFM, GIS Manager                             | Colleen.Kiley@ncdps.gov     | (919) 825-2296 |
| John Lay, GISP, CFM, GIS Analyst                                  | John.Lay@ncdps.gov          | (919) 825-2330 |
| Kalpana (Ana) Bastakoti, GIS Analyst                              | Kalpana.Bastakoti@ncdps.gov | (919) 825-2569 |

#### NC FLOODPLAIN MANAGEMENT BRANCH

<https://flood.nc.gov/ncflood/ncfip.html>

|  |                            |                |
|--|----------------------------|----------------|
| Dan Brubaker, PE, CFM, State NFIP Coordinator        | Dan.Brubaker@ncdps.gov     | (919) 825-2300 |
| Milton Carpenter, CFM, Planner, Central Area         | Milton.Carpenter@ncdps.gov | (919) 825-2302 |
| Terry Foxx, CFM, Planner, Western Branch             | Terry.Foxx@ncdps.gov       | (828) 228-8526 |
| Eryn Futral, AICP, CFM, CZO, Planner, Eastern Branch | Eryn.Futral@ncdps.gov      | (919) 819-1734 |

#### FEMA, REGION IV, 3003 Chamblee Tucker Rd - Hollins Bldg, Atlanta, GA 30341-4112

<https://www.fema.gov/region-iv-al-fl-ga-ky-ms-nc-sc-tn>

|  |                                 |                    |
|--|---------------------------------|--------------------|
| Valerie Anderson, Natural Hazards Program Specialist                 | valerie.anderson@fema.dhs.gov   | (770) 220-5661     |
| Dewana Davis, Insurance Specialist                                   | dewana.davis@fema.dhs.gov       | (770) 220-5420     |
| Jason Hunter, CFM, Chief, Floodplain Management & Insurance Branch   | jason.hunter@fema.dhs.gov       | (770) 220-5414     |
| Kristen Martinenza, P.E., CFM, Cooperating Technical Partners/States | kristen.martinenza@fema.dhs.gov | (770) 220-3174     |
|  |                                 | FAX (770) 220-5440 |

#### NFIP BUREAU & STATISTICAL AGENT – Region IV

<https://www.fema.gov/national-flood-insurance-program-bureau-statistical-agent-regional-support-offices>

|   |                       |                |
|---|-----------------------|----------------|
| Information about policies, ratings, coverage, claims, lender and agent workshops, etc: |                       |                |
| David Clukie, CFM, Regional Liaison, NFIP Region IV                                     | DClukie@ostglobal.com | (678) 808-8983 |

#### NFIP CONSUMER & AGENT INFORMATION

<http://www.fema.gov/national-flood-insurance-program> or <http://www.floodsmart.gov>

|   |  |                |
|---|--|----------------|
| NFIP Information and NFIP Agent Referral line |  | (888) 435-6637 |
|---|--|----------------|

#### COMMUNITY RATING SYSTEM

<http://www.fema.gov/national-flood-insurance-program/community-rating-system>

|   |                   |                            |
|---|-------------------|----------------------------|
| Mandy Todd, AICP, CFM, ISO/CRS Specialist, 1993 Meadowood Lane, Longs, SC 29568     | ktodd@iso.com     | Office/FAX: (843) 399-5127 |
| Mike Bratcher, CFM, ISO/CRS Specialist, 213 West Broad Street, Beulaville, NC 28518 | jbratcher@iso.com | Office/FAX: (910) 298-2303 |

#### FEMA MAP INFORMATION eXchange (FMIX)

[https://floodmaps.fema.gov/fhm/fmx\\_main.html](https://floodmaps.fema.gov/fhm/fmx_main.html)

|   |   |
|---|---|
| Technical assistance, LOMA/LOMR requests - <b>toll free</b>                         | (877) 336-2627 (877-FEMA-MAP)   |
| Flood Insurance Rate Maps and Flood Insurance Studies                               | <a href="https://msc.fema.gov/portal">https://msc.fema.gov/portal</a>       |
| FEMA Map Service Center, P.O. Box 3617 Oakton, VA 22124-9617                        | (877) 336-2627 FAX (703) 212-4090   |
| <b>Community Status Book</b> – See Current Effective Map column for FIRM Index date | <a href="http://www.fema.gov/cis/NC.pdf">http://www.fema.gov/cis/NC.pdf</a> |

#### NFIP PUBLICATIONS & TECHNICAL BULLETINS

<http://www.fema.gov/flood-insurance-library>, <http://www.fema.gov/floodplain-management-publications> and

<https://www.fema.gov/media-library/resources-documents/collections/4>

#### **MAILING ADDRESS**

4218 Mail Service Center  
Raleigh NC 27699-4218  
[flood.nc.gov/ncflood](http://flood.nc.gov/ncflood)



#### **OFFICE LOCATION**

4105 Reedy Creek Road  
Raleigh, NC 27607-3371  
Telephone: (919) 825-2341  
Fax: (919) 825-0408