



North Carolina Department of Public Safety

Emergency Management

Roy Cooper, Governor
Erik A. Hooks, Secretary

Michael A. Sprayberry, Director

FLOODPLAIN MAPPING, MANAGEMENT, AND INSURANCE CONTACTS

NC FLOODPLAIN MAPPING PROGRAM

<http://www.ncfloodmaps.com>

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NC FLOODPLAIN MANAGEMENT BRANCH

<http://www.ncdps.gov/Emergency-Management/EM-Community/EM-Resources/Floodplain-mapping/National-Flood-Insurance-Program>

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FEMA, REGION IV, 3003 Chamblee Tucker Rd - Hollins Bldg, Atlanta, GA 30341-4112

<https://www.fema.gov/region-iv-al-fl-ga-ky-ms-nc-sc-tn>

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		FAX (770) 220-5440

NFIP BUREAU & STATISTICAL AGENT – Region IV

<https://www.fema.gov/national-flood-insurance-program-bureau-statistical-agent-regional-support-offices>

Information about policies, ratings, coverage, claims, lender and agent workshops, etc:		
David Clukie, CFM, Regional Liaison, NFIP Region IV	DClukie@ostglobal.com	(678) 808-8983

NFIP CONSUMER & AGENT INFORMATION

<http://www.fema.gov/national-flood-insurance-program> or <http://www.floodsmart.gov>

NFIP Information and NFIP Agent Referral line		(888) 435-6637
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COMMUNITY RATING SYSTEM

<http://www.fema.gov/national-flood-insurance-program/community-rating-system>

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FEMA MAP INFORMATION eXchange (FMIX)

https://floodmaps.fema.gov/fhm/fmx_main.html

Technical assistance, LOMA/LOMR requests - toll free	(877) 336-2627 (877-FEMA-MAP)
Flood Insurance Rate Maps and Flood Insurance Studies	https://msc.fema.gov/portal
FEMA Map Service Center, P.O. Box 3617 Oakton, VA 22124-9617	(877) 336-2627 FAX (703) 212-4090
Community Status Book – See Current Effective Map column for FIRM Index date	http://www.fema.gov/cis/NC.pdf

NFIP PUBLICATIONS & TECHNICAL BULLETINS

<http://www.fema.gov/flood-insurance-library>, <http://www.fema.gov/floodplain-management-publications> and

<https://www.fema.gov/media-library/resources-documents/collections/4>

MAILING ADDRESS

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Raleigh NC 27699-4218
www.ncfloodmaps.com



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